

JOB DESCRIPTION

Job Title: Hair Stylist

Job Reference : HS/11/21

Contract : Permanent

Salary : £21,450 per annum (£11 per hour)

Hours : 37.5 hours a week

Reports to: Hair Salon Manager

POSITION SUMMARY:

As a Hair Stylist you would provide insight to men, women and children on various hair styles, cuts and colour. In addition, you would have the ability to learn and share information on the hair care products to upsell items sold by the salon. Effectively use various marketing methods to grow your clientele such as social media and customer referrals.

The ability to successfully communicate with a diverse customer population is essential. A friendly and approachable individual who finds it easy to speak with a variety of customers. Experience with various types of hair is preferred.

Main Responsibilities

- Welcoming customers and ensuring that they are comfortable
- Advising clients on suitable cuts, colours and treatments
- Recommending suitable hair products
- Washing, conditioning, cutting, colouring and styling hair
- Staying up-to-date with the latest trends, hairstyles and products
- Cleaning work stations and sanitising equipment throughout the day
- Working with a variety of equipment like straighteners, clippers and hot brushes
- Meeting with suppliers and ordering new stock as needed
- Maintaining an adequate inventory of hair products and tools
- Collecting payments from the salon services performed
- Undertaking additional duties as instructed by the Hair Salon Manager

Employee Specifications

- Proven experience as a Hair Stylist
- Good knowledge of hair treatments and products
- Minimum NVQ Level 3 or equivalent in Hairdressing
- Strong listening skills in order to understand a client's needs
- Good verbal skills, so they can effectively advise clients
- Excellent customer service skills
- The ability to work a flexible schedule
- The ability to build long-term relationships with clients
- Patience and the ability to remain calm under pressure
- Physical stamina in order to handle long hours on their feet
- Good time management skills, so that clients are not kept waiting
- Basic knowledge of computers

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